

Customer Care Representative San Francisco Bay Area Daly City

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Company Description

Do you want joining a team that is exciting? Our company is hunting for those who look for a fantastic profession in a company savvy company, and a chance to have career that is lasting. The Check Cashing Store is looking for those who deliver exemplary customer support, while having a desire to push boundaries. We provide competitive pay, quarterly bonuses, advantages and a work that is fast-paced focused on developing leaders!

Cash Mart is people that are helping their economic requirements for over 25 years. Whether you will need a loan that is payday your check cashed, or simply just have to wire some cash, cash Mart is here now to last. With branches available belated, it is easy to understand why a lot more people choose us for fast, friendly, hassle-free solutions.

What now ??

In this part ??“ you can expect to do all of it; sales, customer care, regional advertising <http://www.cartitleloansextra.com/payday-loans-nv>, collections, safety of one's shop, as well as the list continues on??! within our business, the brighter you shine, the greater training, and personal development you're going to get. This can be a retail profession, not merely any ordinary task!!

just What do we truly need?

You've got retail expertise in fast a paced environment.

You have got a personality that is amazing interaction design.

You might be super-organized as they are issue solver.

You are taking pride in every thing which you do, plus it shows.

You have got unquestionable integrity.

Why work with us?

We spend money on our workers, and provide substantial training, and development programs to create you up for future success.

If we seem like a fit, and you??™re ready to begin a thrilling profession with an organization that fosters employee growth, use today!

Job Description

- Regularly offer a higher degree of customer care in a prompt and manner that is timely.
- Preserve branch cleanliness and appearance.
- Familiarity with all check cashing procedures, check rates, and in a position to determine the many forms of checks.
- Familiarity with all products that are secondary solutions and exactly how to cross offer them towards the client.
- Show effective spoken, written, and paying attention skills.
- Displays good attitude during times during the modification.
- Handles and will pay down money based on policy and procedure.



- Insures consumer complaints are managed with a feeling of urgency, making use of good judgment and superior customer care. Ensure all complaints are reported towards the manager timely.
- Understand and adhere to all company policies and procedures.
- Precisely make use of the true point of purchase system to cash checks, procedure loan transactions, sell products, and balance cash cabinet.
- Accurately take into account all money and negotiable equivalents by after all policy and procedures.
- Assist Manager into the collection process and prepare files for collections.
- Stay glued to operational Security and LP policies according to business policy including all open and closing procedures.
- Understanding of the basic workplace duties and exactly how to properly make use of all workplace gear.
- Complete all paperwork timely and accurately.
- Complete all the tasks as instructed because of the Supervisor.
- Insures accurate input of most information into business and vendor systems.
- Insures complete compliance with all Anti cash Laundering policy and procedures.

Skills

- Past banking, retail or product product sales experience
- Consumer Service oriented
- Capability to multitask.

- Good computer abilities.
- Exceptional social & interaction skills.
- Past money control or product product sales connection with any type a bonus.
- Capability to work a flexible routine including evenings and weekends
- Bi-lingual a bonus

Extra Information

All of your information will be held private relating to EEO directions.